

**Oracle® Retail Customer Engagement Cloud
Service (Relate)**

Release Notes

Release 11.4.1

E63260-01

April 2015

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Table of Contents

RELEASE OVERVIEW 4

IMPORTANT!..... 4

CERTIFIED PLATFORMS..... 4

ISSUE RESOLUTION 4

KNOWN ISSUES 5

DOCUMENTATION 5

Release Overview

This document contains the release notes for Oracle Retail Customer Engagement Cloud Service 11.4.1. These release notes cover the resolved issues that were identified in previous versions.



The rebranding for the latest version of this documentation set is in development as part of post MICROS acquisition activities. References to former MICROS product names may exist throughout this existing documentation set.

! Important!

Oracle Retail Customer Engagement Cloud Service now supports authentication for the WSDL and XMLAPI interfaces. Authentication is enabled by default. *If authentication is enabled, EXISTING INTEGRATIONS WITH ORACLE RETAIL CUSTOMER ENGAGEMENT CLOUD SERVICE WILL NO LONGER WORK.*

Certified Platforms

The Oracle Retail Customer Engagement Cloud Service 11.4.1 release is supported on the following platforms:

Application Server Operating System

- Windows Server 2008 R2 SP1 running a 64-bit Java Virtual Machine
- OpenSuse version 12.3

Database Server Software

- MS SQL Server 2012 SP1 (running on Windows Server 2008 R2 SP1)
- Oracle 11gR2 – Release 11.2.0.2 (running on Windows Server 2012 or OpenSuse 12.3)

Web Browsers

- Internet Explorer 9
- Internet Explorer 10
- Firefox

Issue Resolution

The following list summarizes the corrective actions for previously detected issues:

Category	Ref #	Description
Tender	CRM-1579	Functionality supporting the management of gift card “dormancy charge” has been removed to align with changing regulations in key markets.
Loyalty	CRM-1580	The calculation used for a minimum transaction amount in a loyalty issue rule has been refined.

Oracle Retail Customer Engagement Cloud Service 11.4.1

Category	Ref #	Description
Location	CRM-1581	Logical attributes for locations can now be opened in an attribute window and, if necessary, deleted.

Known Issues

For a list of the known issues in this version of Oracle Retail Customer Engagement Cloud Service, please contact your Oracle project manager.

Documentation

The following documentation for Oracle Retail Customer Engagement Cloud Service 11.4.1 will be available on or about the date indicated.

Document Title	Rev #	Release Date	Description
Oracle Retail Customer Engagement Cloud Service Version 11.4.1 Release Notes	1.0	April 2015	The Oracle Retail Customer Engagement Cloud Service Release Notes describe the new features in the release, as well as resolved issues.